



**DEFENSE LOGISTICS AGENCY
DEFENSE SUPPLY CENTER PHILADELPHIA
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IN REPLY
REFER TO QS

October 31, 2006

To Our Valued Medical Customers:

Beginning December 1st, 2006, the Defense Supply Center Philadelphia (DSCP) and the Defense Logistics Agency (DLA) will migrate the last increment of the Medical Supply Chain to the DLA Business Systems Modernization (BSM) environment. Our Medical Supply Chain will be deploying the remainder of their Prime Vendor (PV) Program and National Stock Number business worth an annual demand value of about \$1.6 billion. This migration will bring the entire Medical Supply Chain, as well as DLA, into a single BSM solution. Although there are business process changes associated with this migration, we are working very closely with our Federal and Commercial business partners to maintain the high quality and reliability of our Prime Vendor service before, during, and after transition. Recognizing the scope of this endeavor, our Prime Vendor rollout will be time-phased throughout the month of December. To determine the exact date of your rollout, please visit our Medical Website and look up your organization on our customer matrices at:
https://dmmonline.dscp.dla.mil/bsm/bsm.asp?mtg=Customer_Matrices#Customer_Matrices.

The BSM program is among DLA's most significant information technology and reengineering projects ever. In addition to improved system transactional capabilities and financial reporting and compliance, we have also changed our organizational structure to focus on you, the customer. Our new organization has both a Director of Customer Operations and Director of Supplier Operations to ensure a concentrated focus on both customers and suppliers, respectively. Customer Account Specialists located in Customer Relationship Management cells within the Medical Supply Chain will handle all of your customer support needs. As a valued customer, you have been assigned to a Customer Account team. You can obtain contact information on your Account Team, by visiting https://dscpweb.dscp.dla.mil/dla_lookup/PL/main.aspx?Action=CellSearch and entering your Department of Defense Activity Address Code (DODAAC).

For additional information on the BSM program, please go to the BSM Customer Resource Information Center at <http://www.dla.mil/j-4/cric/>. We value you as a customer and thank you for including us on your list of valued suppliers.

Respectfully,


MARSHA A. LANGLOIS, COL, MS, USA
Director, Medical Customer Operations Directorate